Crouchers

Electrical + Plumbing + Heating

YOUR BOILER CARE PLAN



CROUCHERSPLUMBING.CO.UK

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01243 545400

01903 252000

OUR PLANS - YOUR CHOICE

PLAN OVERVIEW



BOILER HEALTH CHECK



ANNUAL BOILER SERVICE



PRIORITY CALL OUT*



ACCREDITED & REGISTERED INSTALLERS

As homeowners, we tend not to think about the importance of our heating system until a problem occurs.

At Crouchers Plumbing and Heating, our monthly plans start from as little as £10.00. We wanted to outline several reasons why you should be considering a care plan for your home:

BOILERS CAN BE EXPENSIVE TO REPAIR

Repairs can be costly and happen anytime. For example, costs can vary for a boiler repair, and you can expect to pay around £150 for minor repair up to £1000 for a more severe problem, such as replacing the heat exchanger.

PROVIDES PEACE OF MIND

With your monthly care plan amount, you are “buying” yourself the peace of mind that comes from knowing you are covered in the event of a future problem.

KEEP YOUR BOILER OPERATIONAL & SAFE

All our plans include an annual boiler service. This will help ensure that your boiler remains operational throughout the year, which in most cases is the manufacturer's requirement to honour the guarantee period. Regular checkups will also help keep your family or business safe.

SAVINGS

In the event that you don't have a care plan and need to call out an emergency engineer, call out rates can vary and they are hardly ever included in the household’s monthly budget.

PRICING (SHOWN BELOW)

We research our local market to ensure that our services' pricing is competitive. All pricing is **monthly** and subject to VAT @ 20%.

PLANS		YOUR CARE PLAN FEATURES								
Care Plan	Gas & LPG	No Excess	Boiler Service	Boiler Health Check	Remote Support	Priority Call Out*	Boiler & Controls	Central Heating	Loyalty Discount	Plumbing
Copper	£10.00	✓	✓	✓	✓	✓	✗	✗	5%	✗
Brass	£18.00	✓	✓	✓	✓	✓	✓	✗	7.5%	✗
Chrome	£26.00	✓	✓	✓	✓	✓	✓	✓	10%	✓

*We can prioritise boiler care plan customers within our working day

ABOUT US

We are proud to be your local domestic plumbing, heating and electrical services and provide services throughout Bognor Regis, West Sussex.

Crouchers Plumbing is built on over 35 years of industry experience, founded by Tim Croucher who began his career at 16 through an apprenticeship within his father's company. After running a successful local business for 16 years, Tim established Tim Croucher Plumbing & Heating Ltd, which evolved into The Crouchers Group Ltd in 2025 to include an Electrical division.

We are proud of our experienced team of qualified engineers, plumbers, installers, and office staff, all registered and trained within their areas of expertise. All work is carried out in line with Gas Safe regulations, NICEIC standards, and other governing bodies, with full public liability insurance and active Checkatrade membership for added reassurance.

Boiler service and maintenance plans from Crouchers Plumbing and Heating are affordable ways to spread the cost throughout the year and help you avoid the unexpected costs of a boiler breakdown. Your boiler will be serviced by an engineer familiar with its workings, and you won't have to wait weeks for an appointment.

Peace of mind

Safety for our customers and staff is always our highest priority. We are fully insured, and all our Heating Engineers are Gas Safe registered.

Checkatrade.com
Where reputation matters

BUY WITH CONFIDENCE
TRADING STANDARDS APPROVED
buywithconfidence.gov.uk

TRUSTATRADER.COM
APPROVED BUSINESS
YOUR TRUSTED TRADE DIRECTORY

GAS safe REGISTER

NICEIC DOMESTIC INSTALLER



CARE PLAN PROCESS

OUR PROCESS

We aim to make the process of obtaining the right care plan for your home as easy as possible. We encourage home owners to consider this process in spring or early summer. This will mean that any additional requirements can be actioned before the winter months starts.

Survey for care plan

Our gas engineer will come to your property and survey your boiler and heating system.

Additional works required

We may instruct you that chargeable work is required on your boiler or heating system before the care plan can commence.

Agreement

Once we have prepared your agreement, we will send it to you for signing. The agreement will have instructions for a GoCardless / Direct Debit to ensure you do not miss any payments. After the initial 12-month term, the agreement will continue to run on a rolling basis until you tell us you would like to cancel or if we cancel the agreement.

Annual boiler service

Our office will make contact with you to arrange a convenient time to get your boiler serviced.

The purpose of a boiler survey will provide our engineer with a list of vital information on the current health & condition of your boiler & heating system.

It is important that based upon the boiler survey that it meets our minimum criteria for our care plans. If not, we will report this back to you and offer you solutions to rectify this.

NEVER MISS A BOILER SERVICE EVER AGAIN

WHY WE NEED TO PERFORM A BOILER SURVEY

According to research over 70% of homeowners forget when their boiler is due for a service. We understand that people can have busy lifestyles and it can be easy to forget.

There are numerous negatives to not getting your boiler serviced annually and we are here to prevent this from happening ever again. We will contact you every year, to remind you that your boiler is due for its annual service. Helping you to maintain your boilers guarantee/warranty and helping us to spot potential problems early.

YOUR ANNUAL BOILER SERVICE

BOILER SERVICE

Your care plan incorporates a provision for an annual gas boiler service by Crouchers Plumbing and Heating . The service will be completed in accordance with the current Gas Safety (Installation & Use) Regulations and the manufacturer's instructions for your boiler.

Please make sure that you have the manufacturer's instructions available for the engineer when they attends. We will need clear access to your boiler, so please ensure that any obstacles or items are removed so our engineer has a clear view of your boiler and surrounding pipework.

WHAT IS INCLUDED IN YOUR BOILER SERVICE WITH CROUCHERS PLUMBING AND HEATING

- ✓ A visual inspection of the flue
- ✓ Inspection and, where necessary, cleaning of the burner, combustion chamber, any injectors and heat exchanger
- ✓ Inspection of ignition devices i.e. pilot lights and/ or spark and flame sensing electrodes
- ✓ Checking the integrity of all seals and gaskets
- ✓ Ensure that any condensate traps and drains are free from debris
- ✓ Testing the appliance in accordance with the manufacturer's instruction to ensure:
  - The heat input and/or operating pressure are correct
  - The effectiveness of the flue
  - That all ventilation requirements are to current standards
  - The correct operation of all safety devices and that the boiler is safe for continuous use
- ✓ A final combustion analysis and measurement against tolerances set by the manufacturer's instructions
- ✓ A test of all disturbed gas connections
- ✓ Carry out functional testing of heating and hot water
- ✓ A visual inspection of any other encountered gas appliances
- ✓ Written notification of any gas safety defects which may affect the safe operation of your appliances
- ✓ An assessment of your current heating controls and best practice advice regarding energy efficiency
- ✓ Heating controls and best practice advice regarding energy efficiency
- ✓ The servicing of a system filter (if there is already one in place).

WHAT IS NOT INCLUDED IN YOUR BOILER SERVICE WITH CROUCHERS PLUMBING AND HEATING

- ✗ Any maintenance or remedial work that is not part of the boiler service
- ✗ Filter repair or replacement not included
- ✗ A test of the gas installation pipe work, unless there is a known or suspected escape of gas

CONTACT

We are here for you! Our office support team are available to help from 8:00 am - 4:00 pm Monday to Friday. You can call us on 01243 545400 or 01903 252000 or if you prefer you can email us at admin@crouchersplumbing.co.uk. Out of hours or during busy times you can leave a message. Our voicemails are checked regularly, and we will get back to you.

It is also recommended that you look at our website and social media channels as we sometimes provide critical information on common problems during the winter months.

Every year one of our customer support team from Crouchers Plumbing and Heating will contact you to arrange for a registered engineer to visit your home to service your boiler.

This is essential to ensure that your boiler continues to perform at its optimum level. It is also paramount as it will continue to validate your manufacturer's guarantee or warranty.

Our service engineer can also be of assistance in explaining how to use your boiler correctly and the boiler controls. After that, future servicing will be arranged around this same period every year. We will work around your availability, but servicing is mainly done from 9 am - 4 pm Monday to Friday. Please note, where possible, annual service visits will be scheduled for the summer months,



SUPPORT DETAILS

YOUR SAFETY IS OUR HIGHEST PRIORITY

Here at Crouchers Plumbing and Heating , we have a crucial role: the safety of our customers and staff.

If our service engineer finds that your boiler is unsafe (and cannot be immediately repaired or made safe), they will label it with a warning notice. It must not be used again until the fault has been corrected. This is extremely important for the safety of all those at the property.

REMOTE SUPPORT

As one of our plan customers, you will receive the additional benefit of remote support. Therefore, if you encounter a problem, we may try to resolve it remotely.

This involves a representative from our experienced support team talking you through a step-by-step guide to resolve the fault. However, if we cannot resolve the problem, we will schedule an onsite visit for one of our gas engineers to get your boiler working correctly again.

HOME SERVICE VISIT

We will organise a service engineer visit when a home visit is required. Normal working hours are 8 am to 4 pm (except on public holidays) Monday to Friday.

We will require access to all relevant areas, and our service engineers must work in a safe environment. In an emergency, our on-call engineers may attend your home in the evening and during weekends.

Our engineers will identify themselves as Crouchers Plumbing and Heating and have their relevant gas safe card or Crouchers Plumbing and Heating card that will be available for inspection on request. All of our engineers are also DBS checked.

STANDARD TERMS

THE PROCESS FOR COMPLAINTS

We aim to provide our customers with the best service and support possible. If you are dissatisfied with our services, in the first instance, contact our support team on 01243 545400 or 01903 252000.

You can expect a reply within 3 - 5 days once we have had the opportunity to investigate the complaint thoroughly. You can also email your complaint to admin@crouchersplumbing.co.uk



YOUR REQUIREMENTS AS A SERVICE COVER PLAN CUSTOMER

- All information provided must be honest, trustworthy, factual and not misleading throughout the cover agreement.
- Your boiler must have been installed, maintained and used following the manufacturer's instructions.
- If your boiler breaks down or malfunctions, you must take reasonable steps to limit damage, e.g. stop using it if this is likely to cause further damage.
- You must ensure that monthly amounts are paid on time and when due; continuous bounced payments will result in your plan being terminated.
- It is your responsibility to ensure that someone must be at your home when our engineer arrives, and this person needs to be 18+ years old. You may be charged our standard call-out fee if our service engineer cannot complete the annual service or onsite visit because no one is home.

IF YOU MOVE PROPERTY

As soon as you know that you are leaving your existing property, please let us know as we will need to update our records. We will contact the new homeowners at a later stage.

You may want us to carry on your service cover plan at your new property, and we would be happy to arrange a home survey before we agree on the relevant cover plan for your new property.

CANCELLATION INFORMATION

The minimum agreement period for any of our cover plans is 12 months. This is from the date of the the 1st payment taken from your bank account. Thereafter, your cover plan will continue to run on a rolling monthly basis.

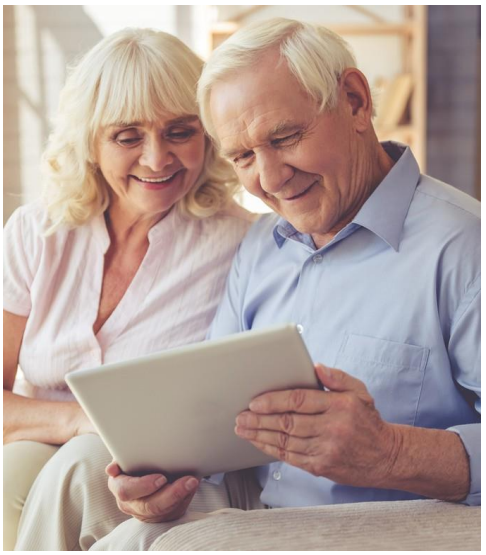
You can cancel your existing cover plan at any time but cancellation charges may apply. Please call our Customer Support Team on 01243 545400 or 01903 252000 (Monday to Friday 8 am - 5 pm), and we will talk you through the process.

Full details of the cancellation policy and charges that may apply are detailed in the Terms & Conditions.

OUR PLANS







OUR PLANS

COPPER - £10.00 PER MONTH

What's **covered** in your plan:

- Boiler efficiency check
- Annual boiler service
- Priority call-out
- Remote support
- 5% loyalty discount on reactive works
- Assistance with boiler controls (during annual boiler service)

What's **not covered** in your plan:

- Boilers with an age of over 12 years and or beyond economical repair (in exceptional circumstances some cover may be provided, this is at the discretion of Crouchers Plumbing and Heating)
- Removing sludge or hard water scale from the boiler or heating system
- Damage caused by you or other persons
- Cosmetic damage that affects the appearance but not the function
- Consequential loss & normal insured risks
- The cost of repairs caused by freezing, subsidence, structural repairs, explosion, fire, lightning, accident, flood or storm
- The cost of damage caused by any utility companies (gas, electricity & water)
- Improvement works needed to bring the boiler or system to current standards
- Re-setting of controls, including clock, thermostats and wireless devices (unless done at the time of annual service)
- Any central heating works
- Any plumbing works
- Work carried out by others

BRASS - £18.00 PER MONTH

What's **covered** in your plan:

- Boiler efficiency check
- Annual boiler service
- Priority call-out
- Remote support
- 7.5% loyalty discount on works not covered by the plan
- Assistance with boiler controls (during annual boiler service)
- Boiler repairs including labour & parts; Parts costs capped at £300 per rolling 12-month period. Max 4 call-outs per rolling 12-month period.

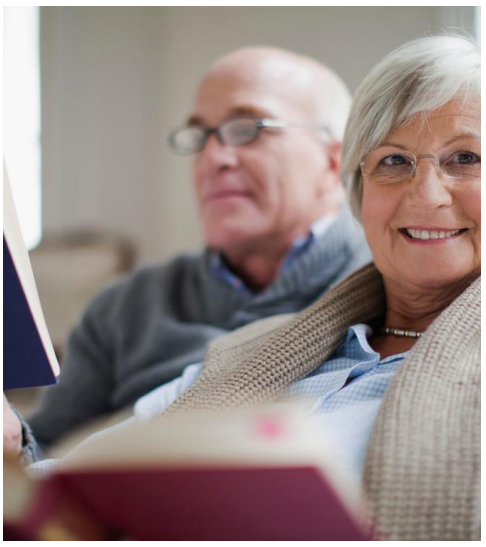
What's **not covered** in your plan:

- Boilers with an age of over 12 years and or beyond economical repair (in exceptional circumstances some cover may be provided, this is at the discretion of Crouchers Plumbing and Heating)
- Removing sludge or hard water scale from the boiler or heating system
- Damage caused by you or other persons
- Cosmetic damage that affects the appearance but not the function
- Consequential loss & normal insured risks
- The cost of repairs caused by freezing, subsidence, structural repairs, explosion, fire, lightning, accident, flood or storm
- The cost of damage caused by any utility companies (gas, electricity & water)
- Improvement works needed to bring the boiler or system to current standards
- Re-setting of controls, including clock, thermostats and wireless devices (unless done at the time of annual service)
- Any central heating or plumbing works
- Radiators

OUR PLANS







CHROME - £26.00 PER MONTH

What's **covered** in your plan:

- Boiler efficiency check
- Annual boiler service
- Priority call-out
- Remote support
- 10% loyalty discount on reactive works
- Boiler repairs including labour & parts (Parts costs capped at £300 per rolling 12- month period).
- Assistance with boiler controls (during annual boiler service)
- Central Heating System, Inc. Pump, Radiator valves, Pipework & Control valves
- Standard Time clocks, Programmers, Room thermostats
- Repairs to gas pipework after the meter up to the boiler
- Repairs only to hot water cylinders and immersion heaters
- Hot and cold water pipes from the internal mains stopcock
- Replacing rubber washers in taps
- Coldwater storage tank
- Leaking overflow pipes
- Standard ball valves and toilet syphon
- Accessible pipes that have burst as a result of cold weather
- Waste pipes (accessible only) from sinks and baths
- Accessible pipework to the shower
- Ceramic tap cartridges, leaking taps (if cartridgde not new a new tap replacement would be an additional cost)
- Standard time clocks programmers & room thermostats

What's **not** covered in your plan:

- All 'not covered' items listed in 'Copper and Brass care plans'.
- Boilers with an age of over 12 years (It will be the discretion of Crouchers Plumbing and Heating) and or beyond economical repair (see parts and labour maximum limits)
- Smart controls programmers
- Electric showers
- The cost of damage caused by any utility companies (gas, electricity & water)
- Repairing or replacing the mains cold water stopcock, water softeners, shower pumps and mixer valves, combined overflow and pop up waste mechanism, booster pumps, water filters, swimming pools, decorative garden features, rainwater pipes and guttering, macerators and electrical units for toilets
- Repairing or unblocking drains
- Showerheads or shower controls
- Cosmetic damage that affects the appearance but not the function

TERMS AND CONDITIONS

What's not included:

- Removing sludge or hard-water scale from the boiler or system (see Powerflushing section under Customer information).
- Replacing your boiler or cylinder.
- Repairing or replacing vertical flue or appliance flues that aren't part of your boiler.
- Un-freezing of condensate pipes on condensing boilers
- Re-setting programmer/timers after power cuts or change over to/from British Summer Time
- Topping up pressure on combination or system boilers
- Tracing water leaks under solid floors
- Lifting and replacing any laminate, wood, carpet or any other fixed floor covering.
- Please also see 'General exclusions.

General exclusions

Your Crouchers Plumbing and Heating boiler care plan agreement does not include the following.

Design or existing faults. The cost of repairs needed because of design faults (unless we are responsible), or faults which existed before you entered into the agreement and which could not be identified on initial inspection using reasonable care and skill.

Third-party or accidental damage. The cost of repairs relating to damage caused by you or someone else. Consequential loss. Unless we are responsible for it, loss or damage to property caused by the appliance, boiler or system breaking down (for example, damage to furniture caused by water leaks). If we have to dig on your property, we will fill in any holes and leave the surface level but we will not necessarily replace the original surface or construction. Any redecoration that may be needed following our work is your responsibility unless we have been negligent.

Normal insured risks. The cost of repairing faults or damage caused by freezing weather conditions, subsidence, structural repairs, accident, fire, lightning, explosion, flood or storm. The cost of repairing damage caused by changes to, or problems with, the gas, electricity or water services. You should check your household insurance to make sure you have enough cover for these risks

Not included in all Crouchers Plumbing and Heating Boiler care plans

Replacing appliances, bathroom fixtures, showers and sanitary ware

- Improvements include work that is needed to bring your system up to current standards. Examples of improvements include system upgrades, such as adding thermostatic radiator valves, replacing parts such as flues which do not meet current standards, and replacing working radiators with improved models. These are examples, not a complete list.
- Replacing or repairing decorative or other parts which do not affect how the system or appliance works
- Resetting controls (for example, thermostats and programmers following wintertime or summertime changes)
- Repairing faults or clearing physical blockages (blockages such as rubble, sludge and scale, but not airlocks) if we have told you permanent repairs or improvements are needed to make sure your appliance or system works properly. We will only tell you this if, in our expert opinion, it is necessary.
- Removing asbestos associated with repairing the appliance or system
- Repairing any damage caused by our work or redecorating, unless our agents or we have been negligent
- Replacing (where a repair is not possible) lead or steel pipes (other than for internal-gas supply customers where the the gas-supply pipe from your meter to the appliance is included), including lead or steel pipes in taps.

TERMS AND CONDITIONS

About your boiler care plan agreement

Domestic use. Crouchers Plumbing and Heating care plans are only available for appliances in domestic use inside your home.

Period of agreement. Your initial agreement is for a minimum 12 month term. The agreement will continue to run on a rolling monthly basis until you tell us that you would like to cancel or if we cancel the agreement.(see 'Cancellation'). We will write to you about any changes to the terms and conditions or prices. We may cancel the agreement at any time as long as we give you reasonable notice. For example, if you pay each year in advance (by cash or cheque) instead of by monthly direct debit and cancel the agreement during that year, we will give you a refund based on how long any 12-month advance payment is left. There will be a minimum payment for the year of £90.00 if we have done work or an inspection.

Start date. Your agreement begins when we process your application.

Initial safety inspection

If you choose our Chrome or Brass care plans, we will inspect your system or appliance (or both) to ensure they are safe and in good working order. Your Crouchers Plumbing and Heating gas service engineer will complete an Initial Safety Inspection checklist to show you exactly what has been checked. We will typically carry out this inspection within 28 days of the start of your agreement where possible, although as we prioritise breakdowns and emergency callouts, this may be slightly later during busy periods.

If the inspection reveals a problem, we may:

- tell you what work is needed and what the cost would be to complete that work
- offer you the option to move onto our Copper Plan, allowing you to continue spreading the cost of your service over 12 months while still benefiting from other parts of the plan
- allow you to cancel the agreement, however a minimum charge of £90.00 would apply

Service and inspection. We will typically carry out the service and safety inspection simultaneously as the initial inspection. After that, we will generally conduct a service and safety inspection once every 12 months. After that, we will aim to carry out the safety and maintenance inspection around the same time each year, depending on our workload and your appointment preferences. As long as we can get into your home, we will always ensure that your system is safe. You can also call us anytime to arrange or rearrange your safety and maintenance inspection, 48 hours' notice required.

Call out (all plans)

All call-outs will be conducted during our standard operating hours. It will be our discretion, company goodwill, and availability of our engineer should we be able to attend out of hours.

Ways to pay for your boiler care plan

Your boiler care plan payments will be taken via Gocardless / direct debit.

TERMS AND CONDITIONS

Important customer contact number

Useful telephone numbers. In the event of a breakdown, call 01243 545400 or 01903 252000

For all other questions, or if you are moving home, you should contact us on 01243 545400 or 01903 252000. (We do not automatically transfer this agreement to your new home, so you need to contact us to discuss your options.)

Cancellation

All cancellations must be in writing and emailed to us at admin@crouchersplumbing.co.uk. Do not cancel your monthly Direct Debit payment until you have received our confirmation of the cancellation. If you stop your Direct Debit without telling us, we'll try writing to you to collect the money you owe. If we don't hear from you and you don't pay, we'll cancel your agreement no less than 30 days after the date we first found your payment had failed.
We will cancel your agreement if:

- you have given false information
- you do not make an agreed payment
- we find something wrong at the initial safety inspection;
- we are not reasonably able to find parts to keep your system or appliance working safely; or
- circumstances arise (including health and safety issues) which make it inappropriate for the contract to continue.

We will give you two months' notice of any changes to the price of your plan or any changes to our terms and conditions.

Cancellation During The Minimum Agreement Period

If you cancel within 14 days of your Care Plan starting, we'll give you a full refund unless we have done any work for you and then cancellation charges may apply. If no work has been completed then any payments already taken will be refunded.

During the minimum agreement period (12 months) there will be a minimum payment of £90.00 if we have carried out an inspection. The charge for any other additional work will be no more than the monthly payments due for the remainder of your initial term.

Cancellation During The Rolling Period

If your plan is operating on a rolling basis, you may cancel your agreement at any time, by giving us two months notice. The notice period starts from the day we receive written confirmation of your request to cancel.

The following cancellation charges will apply for work carried out in the preceding 12 month period;

Annual Service inspection - if you have paid less than £120.00 from the annual service inspection date to the time you cancel, we may charge you an extra amount to bring your total payments under the agreement to £90.00.

Other works completed in the previous 12 months prior to the date you wish to cancel – We will charge £115 per piece of work completed in the previous 12 months, less any monthly fees paid since the last work event. The cancellation charge will not exceed 12 monthly payments.

Spare parts. If we do not carry the spare parts your repair needs on the day, we will do all we reasonably can to find parts from our suppliers. We cannot be held responsible for any delay in the supply of parts although we will do everything possible to obtain them in a reasonable time. We may use an approved alternative or parts that have been reconditioned by the original manufacturer.

Labour. One of our Crouchers Heating engineers will always carry out the work at this moment in time. In some cases, in the future, we may need to authorise a suitably qualified contractor to carry out the work.

TERMS AND CONDITIONS

Our Service

Gaining access to your property. It is your responsibility to let us into your property. If we cannot gain access to your property to carry out the necessary work, we will tell you and arrange another appointment. If, after several attempts, we still cannot gain access, we may cancel your agreement. We will tell you in writing if this is the case.

Our responsibilities. We will meet our responsibilities under this agreement within a reasonable time unless it is impossible for us to do this because of circumstances outside our reasonable control.

Central Heating Improvements

Replacing your boiler. The Energy Savings Trust recommends that gas central-heating boilers are replaced every 15 years. While boilers older than this can often still work properly, their effectiveness and efficiency become reduced. Technological advances mean that if regularly serviced, today's boilers have significantly improved efficiency, performance, reliability and safety features. Every new boiler we sell is at least 90% efficient ('A' rated condensing boilers over 90%) - this compares with boilers over 15 years old, which have an average efficiency of around 65%.

Upgrading the system and energy-efficiency improvements. If you ask us to improve your system (for example, by adding new controls, we will give you a 5% discount and a one-year guarantee.

Failure to follow our recommendations means that we cannot be held responsible for any future water quality-related issues.

When a repair is needed due to sludge causing damage to parts such as pumps, radiators or valves, we will complete this job at no extra cost. Unless we previously advised that a power flush or similar procedure is required due to sludge build-up in your system. Our engineer will be able to advise what work is needed to avoid further problems or sludge build-up, or offer you a different Crouchers Plumbing and Heating boiler care plan.

Whilst there is a charge for our power flush service if you have our Chrome care plan, if our engineer recommends any further power flushing work this will be covered by your plan. Please note that this is subject to the care plan being continuous and that any work to correct design faults has been carried out.

Guarantees. Any guarantees do not affect your legal rights under the Sale of Goods Act 1979 and Supply of Goods and Services Act 1982. You can get advice about your rights from a citizen's advice bureau or trading standards department.

If you smell gas. Phone the free Transco emergency service immediately on 0800 111 999.

ACCEPTANCE OF OUR TERMS AND CONDITIONS

I agree to and accept the above terms and conditions and would like to start my plan:

Select a Plan:

Name:

Address:

Contact number:

Date:

Signed:

Once you have completed the form and returned this to us, we will contact you to confirm and setup a recurring card payment.

OUR OTHER SERVICES

OTHER SERVICES

Here at Crouchers Plumbing and Heating, we offer various other heating services.

New Gas Boiler Installation

There are many benefits to installing a new gas boiler with Crouchers Plumbing and Heating. Not only will you enjoy reliable heating throughout the winter, but you could also lower your energy bills with a more efficient system.

Landlord Services

We provide landlords and property agents with a complete, reliable rental property maintenance service, delivered by qualified and Gas Safe registered engineers, covering everything from plumbing, heating, and electrical work to kitchens, bathrooms, flooring, and full compliance including annual Gas Safety Certificates.

Bathrooms and Kitchens

We provide a complete bathroom ands kitchen installation service, covering design, supply, project management, and all trades including plumbing, electrics, tiling, and finishing, delivering high-quality kitchen, bathrooms, en-suites, cloakrooms, and accessible wet rooms with a free, no-obligation estimate.

- New boiler installation
- Boiler repairs
- Plumbing services
- Bathroom & Kitchen Installations
- Landlord gas safety checks
- Underfloor Heating
- Gas boiler installation







SERVICES FOCUS

We provide a complete survey and installation service, whether you have a regular gas boiler, combi boiler or system boiler. Contact us to discuss your requirements, and a member of our experienced team will be happy to help.

Here at Crouchers Plumbing and Heating , we specialise in installing boilers and renewable energy products from Worcester Bosch using the latest technology. Modern Worcester Bosch condensing boilers improve efficiency to over 90%, which could save you a minimum of 30% per year on your home heating bills, representing a significant saving over the lifetime of your boiler.

As your local Viessmann accredited installer, we can offer you a range of additional benefits, including extended guarantees on selected new energy efficient boiler installations.

Our Gas Safe engineers have a wealth of expertise working on various boiler brands and models.



OUR SERVICES

ELECTRICAL SERVICES

Crouchers Electrical



Electrical services are an essential part of keeping your home safe, efficient, and running smoothly, supporting everything from your heating system to everyday appliances. Professionally installed and maintained electrics reduce the risk of faults, improve energy efficiency, and ensure your home remains compliant with current safety standards.

Our fully qualified, NICEIC-certified electricians have extensive experience in fault-finding, rewiring, EV charging point installation, and smart home systems. As a trusted local team based in Bognor Regis, we provide reliable domestic electrical services with competitive pricing and free, no-obligation estimates, giving you complete confidence and peace of mind. For more information,
Visit out website at:
www.croucherselectrical.co.uk.

Crouchers

Electrical + Plumbing + Heating

YOUR BOILER CARE PLAN



01243 545400 or 01903 252000

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